

Appointments

How Do I Fit Orthodontics Into My Busy Schedule?

Most people have a very full schedule these days, usually involving work, school and other activities. Orthodontic treatment will require appointments approximately every 6 – 10 weeks, and timely appointments are important for the most effective treatment. We understand that these appointments may sometimes conflict with our patients' and their family's busy schedules. In order to help as much as possible, we have early and late appointments available on certain days. However, we cannot guarantee availability of specific appointment times, so it's always best to schedule appointments as far in advance as possible to have the most convenient choices.

Our Approach

Longer appointments, which are few in number, are scheduled during school hours and shorter appointments are scheduled either before or after school. In this way, we can accommodate as many patients and families as possible with after-school appointments (instead of committing an entire afternoon to just one or two patients.) If you should wish to come to the office during a quieter time, please ask to schedule an appointment during the morning or early afternoon.

Late, Missed and Rescheduled Appointments

We realize that sometimes unforeseen circumstances may occur that necessitate a late, missed or last-minute change in our patient's appointments. Because our schedule is carefully designed, we will do our very best to try to accommodate our late arrival patients, but sometimes, in fairness to our other scheduled patients, we will have to reschedule their appointment. If our patients miss or reschedule their appointments, we try to reschedule these appointments as soon as possible. However, in order to avoid a delay in treatment, it may be necessary to reschedule these appointments during the morning or early afternoon. A fee will be charged for missed appointments and late cancellation appointments.

Emergencies

If a patient requires immediate attention, we will ask them to come to the office as soon as possible. If the office is closed, our answering machine will direct you to call Dr. Rocha's cell phone. She or one of our clinical assistants will meet you at the office to care for your needs.

Office Hours

Mondays, Tuesdays, Wednesdays, and Thursdays.

Vacations, holidays and continuing education courses may alter our schedule.

